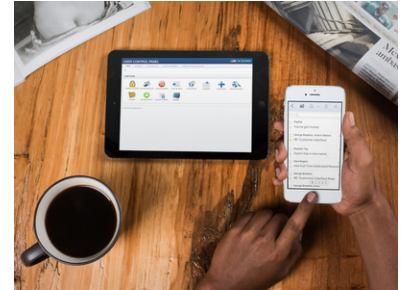


Emailarray Support Documentation

Welcome to Emailarray Support Documentation!

This wiki is your guide to setup any Basic, Enhanced or Exchange e-mail account.

Here you can find answers to frequent asked support questions and how to troubleshoot common e-mail issues.



Getting Started with Basic Configuration

[Autodiscover & Autoconfig](#)

[DNS Configuration](#)

[Servers & Ports](#)

[Setup e-mail on Mozilla Thunderbird](#)

[Setup e-mail on Outlook](#)

[Setup IMAP e-mail on Android](#)

[Setup IMAP e-mail on iOS](#)

[Setup IMAP or POP on other e-mail clients](#)

[Webmail client](#)

Access to PolarisMail Space

Polaris Mail Space

View and update billing and subscription details, download invoices.

Frequently Asked Questions

Yes. Our e-mail services have 30 days free trial, with unlimited usage and you will be notified before the trial ends. You will not be charged during this period and you can cancel at any time during this period.

However, we will ask you for your credit card information at signup. To avoid spam accounts while offering you unrestricted access to our services, we need to verify that you are a real person, with a valid card. PolarisMail will attempt (and release) a 12\$ charge to validate your card. However, we won't charge your card during the 30 days trial and you will be notified before the trial ends.

No. PolarisMail is a monthly subscription service and as such can be cancelled at any time. You can choose other prepayment options, such as 3 months, 6 months or yearly. All subscriptions are non-refundable.

Yes, you can migrate existing emails to Emailarray. Our support team can help you transfer your inbox from other providers to the new mailbox with no downtime.

Our Support team is available to help if needed, at no additional cost.

You can use any native mail app your phone has and add your Emailarray account.

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