

Setup e-mail on Mozilla Thunderbird



You can ask your sysadmin to setup [Autoconfig](#) in your DNS to make the process of setting up Thunderbird much easier.

Step 1

To open the setup window for a new email account, you have multiple options:

- Click on **Tools** -> **Account Settings** -> **Account Actions** -> **Add Mail Account**.
- If your menus on the top are hidden, click on the **ALT** key to show them, or access **Account Settings** by clicking on the radiator icon, on the top right of the interface, then **Options** -> **Account Setting** -> **Account Actions** -> **Add Mail Account**.
- Click the **menu icon** **New Existing Mail Account**.

The **Set Up Your Existing Email Address** window will show.

Step 2

Enter the user's display name, full e-mail address and password:

Set Up Your Existing Email Address

Use your current email address

Your name: John Doe

Email address: john@mydomain.com

Password: [masked]

☒ Remember password

Configure manually... Cancel Continue

Step 3

Click on **Continue**. Thunderbird will automatically find the proper server names if you have set the Autoconfig record in your DNS.

Password: [masked]

☒ Remember password

✓ Configuration found at email provider

Protocol:

Incoming: **IMAP** imap.emailarray.com SSL

Outgoing: **SMTP** smtp.emailarray.com SSL



If Thunderbird doesn't automatically find the server names, please use the details from the [Server & Ports](#) page.

Set Up Your Existing Email Address

Use your current email address

Your name: John Doe

Email address: john@mydomain.com

Password: *****

☒ Remember password

✓ The following settings were found by probing the given server

	INCOMING	OUTGOING
Protocol	IMAP	SMTP
Server	imap.emaileray.com	smtp.emaileray.com
Port	143	587
SSL	STARTTLS	STARTTLS
Authentication	Normal password	Normal password
Username	john@mydomain.com	john@mydomain.com

[advanced config](#)

Cancel Re-test Done

Step 4

Click on **Done** to finish the account setup. Wait for Thunderbird to synchronize the data.



Note that Thunderbird will automatically setup the account as IMAP. If you want to set up the account as POP, you have to setup the account manually. IMAP is recommended, as it's a protocol made to support several devices accessing one same account, with all folders synced at our server, which also guarantees that our backups will be executed.