

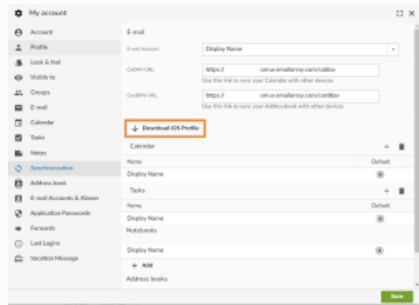
Setup IMAP e-mail on iOS



If you have an **Enhanced** mailbox, you can [use ActiveSync](#), to not only sync e-mails, but also contacts and calendars.



You can log in to the [GroupOffice Webmail](#) and download a profile to automatically setup the e-mail as IMAP. The profile will include calendars and contacts if you have an **Enhanced** mailbox.



Here's the step by step for setting up an IMAP account on iOS.

- Click on **Settings**
- Click on **Mail, Contacts, Calendars**
- Click on **Add Account**
- Click on **Other**
- Click on **Add Mail Account**
- Inform the following
 - **Name** - The display name you want on your outgoing email
 - **Email** - Your full e-mail address
 - **Password** - Your e-mail password
 - **Description** - A description for your account
- Click on **Next**
- IMAP is selected by default
- Under **Incoming Mail Server**, enter as below:
 - **Host Name** - imap.emailarray.com
 - **User Name** - Your full e-mail address
 - **Password** - Your password
- Under **Outgoing Mail Server**, enter as below:
 - **Host Name** - smtp.emailarray.com
 - **User Name** - Your full e-mail address
 - **Password** - Your password
- Click on **Next**
- Click on **Save**



Note that IMAP is preferred over POP. If you want to set up the account as POP, you have to set it up manually. IMAP is a protocol made to support several devices accessing one same account, with all folders synced at our server, which also guarantees that our backups will be executed.

Example setup for iOS:

