Emailarray Support Documentation

Welcome to our Support Documentation!

This wiki is your guide to setup any Basic, Enhanced or Exchange e-mail account.

Here you can find answers to frequent asked support questions and how to troubleshoot common e-mail issues.



Getting Started: how to configure a new e-mail address

DNS Configuration

Servers & Ports

Webmail client

Autodiscover & Autoconfig

Setup IMAP or POP on other e-mail clients

E-mail Migration

Useful Links

Add and edit email accounts, aliases, distribution lists, view incoming logs and archive.

Log in here using your Admin username (could be the same as your signup e-mail if you didn't specify something else).

Your webmail URL depends on your domain name.

See how you can access your Webmail here.

Access advanced settings for your e-mail address: forwards, backups, delivery rules, spam settings, last logins.

Log in here with your full e-mail address.

Your personal drive. Upload, attach, share files from the cloud.

Log in here using your e-mail address and password.

Create new Admins, change branding for your accounts and troubleshoot your customer's mail issues.

Log in here with your Superusername (could be the same as your signup e-mail if you didn't specify something else).